

Transcript: Chris Sofield (deactivated)-5379690318479360-6158682478821376

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card, this is Chris. How can I help you today? Chris, this is Patrick calling from an eye doctor. Um, I'm wondering what insurance I have for eyecare. I know I'm paying for it through Robert Half. Robert Half? We haven't worked with Robert Half in years, so I'm not sure why they, they, uh, directed you to us. Um, could be an old email that I'm pulling up. It, it possibly could be. Thank you, man. No problem. Have a good day. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Card, this is Chris. How can I help you today?

Speaker speaker_2: Chris, this is Patrick calling from an eye doctor. Um, I'm wondering what insurance I have for eyecare. I know I'm paying for it through Robert Half.

Speaker speaker_1: Robert Half? We haven't worked with Robert Half in years, so I'm not sure why they, they, uh, directed you to us.

Speaker speaker_2: Um, could be an old email that I'm pulling up.

Speaker speaker_1: It, it possibly could be.

Speaker speaker_2: Thank you, man.

Speaker speaker_1: No problem. Have a good day.

Speaker speaker_2: Bye-bye.