## Transcript: Chris Sofield (deactivated)-5376725227716608-5271282362925056

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Hello, this is Susanna. Please leave me a message and I'll call you back. Hi, good afternoon. This is Chris with Benefits and a Card calling on behalf of Creative Circle. This message is for Susanna Camp. Uh, returning a voicemail that you left with us over the, uh, Christmas holiday. Um, we were closed on the 24th, so we are... uh, we do apologize that we were unable to answer your call when you made it. Um, however, we did listen to the voicemail. Uh, re-regret regarding, sounds like some issues with being able to see information on the American Public Life website. Unfortunately, we cannot really help with anything regarding the American Public Life website, as that is their website. So, the only thing that we can suggest is to give American Public Life a call. Their phone number, if needed, is 800-256-8606. If you need any other assistance other than the American Public Life site, feel free to give us a call back. We can be reached at 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern. Please be aware we will be closed next Tuesday and Wednesday for New Year's. Thank you and have a good day.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Hello, this is Susanna. Please leave me a message and I'll call you back.

Speaker speaker\_2: Hi, good afternoon. This is Chris with Benefits and a Card calling on behalf of Creative Circle. This message is for Susanna Camp. Uh, returning a voicemail that you left with us over the, uh, Christmas holiday. Um, we were closed on the 24th, so we are... uh, we do apologize that we were unable to answer your call when you made it. Um, however, we did listen to the voicemail. Uh, re- regret regarding, sounds like some issues with being able to see information on the American Public Life website. Unfortunately, we cannot really help with anything regarding the American Public Life website, as that is their website. So, the only thing that we can suggest is to give American Public Life a call. Their phone number, if needed, is 800-256-8606. If you need any other assistance other than the American Public Life site, feel free to give us a call back. We can be reached at 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern. Please be aware we will be closed next Tuesday and Wednesday for New Year's. Thank you and have a good day.