

Transcript: Chris Sofield

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Full Transcript

Thank you for calling Benefits and a Card. This is Chris. How can I help you today? Well hey, Chris. My name's Jason. I'm one of the recruiters that works with ATC Healthcare, um, and we actually carry the Benefit and Card. Um, and I have some questions, um, from a, a prospective employee, and I, uh, to be honest with you, my manager's in- in the second of the meeting, and I was hoping to get the information quicker than later. Um, so I was hoping I could ask you. All right. What questions did you have? Um, well, uh, on page one it says, uh, "Employees have 30 days to elect coverage," uh, for their first, uh, "from the date of their first paycheck." Um, but it was also pointed out to me on page eight, um, it says, "Coverage will be offered to full-time employees who have completed one years of, one year of service with 1,560 hours. Um, coverage is effective on the first month of the following, uh, the first of the month following enrollment." So- So, that is- ... I, I didn't know whether that's- That is an eligibility requirement specifically for the MVP plan. That... So, the MVP plan is the only plan that has a different eligibility requirement than everything else. Everything else is the s- is the standard 30 days after first paycheck. Okay. And the MVP plan is a lot more like a, like an actual insurance, um... So, the MVP is structured more like a PPO, but it does have a high deductible and a h- and a, um, high monthly premium. Gotcha. Gotcha. Okay, so that's MVP plan only. All righty. Um... No, that works for me. That answers all my questions. I appreciate it. Thank you. No problem. Anything else? Nope, that's it. All right, thanks again for calling and have a good day. Thank you. Take care.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and a Card. This is Chris. How can I help you today?

Speaker speaker_1: Well hey, Chris. My name's Jason. I'm one of the recruiters that works with ATC Healthcare, um, and we actually carry the Benefit and Card. Um, and I have some questions, um, from a, a prospective employee, and I, uh, to be honest with you, my manager's in- in the second of the meeting, and I was hoping to get the information quicker than later. Um, so I was hoping I could ask you.

Speaker speaker_0: All right. What questions did you have?

Speaker speaker_1: Um, well, uh, on page one it says, uh, "Employees have 30 days to elect coverage," uh, for their first, uh, "from the date of their first paycheck." Um, but it was also pointed out to me on page eight, um, it says, "Coverage will be offered to full-time employees

who have completed one years of, one year of service with 1,560 hours. Um, coverage is effective on the first month of the following, uh, the first of the month following enrollment." So-

Speaker speaker_0: So, that is-

Speaker speaker_1: ... I, I didn't know whether that's-

Speaker speaker_0: That is an eligibility requirement specifically for the MVP plan. That... So, the MVP plan is the only plan that has a different eligibility requirement than everything else. Everything else is the s- is the standard 30 days after first paycheck.

Speaker speaker_1: Okay. And the MVP plan is a lot more like a, like an actual insurance, um...

Speaker speaker_0: So, the MVP is structured more like a PPO, but it does have a high deductible and a h- and a, um, high monthly premium.

Speaker speaker_1: Gotcha. Gotcha. Okay, so that's MVP plan only. All righty. Um... No, that works for me. That answers all my questions. I appreciate it. Thank you.

Speaker speaker_0: No problem. Anything else?

Speaker speaker_1: Nope, that's it.

Speaker speaker_0: All right, thanks again for calling and have a good day.

Speaker speaker_1: Thank you. Take care.