## Transcript: Chris Sofield (deactivated)-5356541766483968-4586535040532480

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card, this is Chris. How can I help you today? Hi, Chris. I'm opting out of services, please. Okay. What staffing company do you work with? Clinical Staffing Resources. Okay. And the last four of your Social to locate in the file? 1258. And your first and last name? Donna Fanning. Thank you, Ms. Fanning. Uh, for security purposes, can you just verify your address and your date of birth? 999 West Park Avenue, Long Beach, New York, 11561, 10-11-63. Thank you. We have a 416-743-0722. Is that correct? Yes. All right. I have you opted out of their automatic enrollment. You're good to go. Anything else? That's all. Thank you. Bye-bye. You're welcome. Bye now.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefits on a Card, this is Chris. How can I help you today?

Speaker speaker\_2: Hi, Chris. I'm opting out of services, please.

Speaker speaker\_1: Okay. What staffing company do you work with?

Speaker speaker\_2: Clinical Staffing Resources.

Speaker speaker\_1: Okay. And the last four of your Social to locate in the file?

Speaker speaker\_2: 1258.

Speaker speaker\_1: And your first and last name?

Speaker speaker\_2: Donna Fanning.

Speaker speaker\_1: Thank you, Ms. Fanning. Uh, for security purposes, can you just verify your address and your date of birth?

Speaker speaker\_2: 999 West Park Avenue, Long Beach, New York, 11561, 10-11-63.

Speaker speaker\_1: Thank you. We have a 416-743-0722. Is that correct?

Speaker speaker\_2: Yes.

Speaker speaker\_1: All right. I have you opted out of their automatic enrollment. You're good to go. Anything else?

Speaker speaker\_2: That's all. Thank you. Bye-bye.

Speaker speaker\_1: You're welcome. Bye now.