

Transcript: Chris Sofield

(deactivated)-5322952084340736-6618860682002432

Full Transcript

Thank you for calling Benefits in a Card 000. Hello, it's Devin Gerard. Uh, I had a text saying I, that I qualify now, and I was calling to see if I could set it up? Okay. What staffing company do you work with? Uh, Innovative Staff Solutions. I'm sorry, your line's breaking up. I couldn't hear you. Innovative Staff Solutions. Okay. And the last four of your Social? 4501. All right, and your first and last name? Devin Gerard. Thank you. Mr. Gerard, could you verify your address and your date of birth for me? 1011 East Park Street, and it's 051703. And the rest of the address? I need the city, state, and ZIP code as well. Oh. Taylorville, Illinois 62568. Thank you. We have a phone number on file of 823-2085. Is that correct? Yes, sir. Okay. And did you have an idea of what kind of insurance benefits you wanted to enroll into? Um, I was honestly calling to see which ones you guys had. Okay. Uh, so, let's see here. Innovative has a couple different policies. Um, for their medical, they have four different plans. Um, they have the Insure P- uh, the Insure Plus plan, the Insure Plus Enhanced plan, which those plans will cover things like doctor's visits, hospital visits, uh, things like, um, prescriptions, and, uh, surgeries, emergency room, urgent care, those kind of services. Okay. Um, and then, and then there is an add-on for both of those plans called the, uh, the Stay Healthy plan, the MEC plan. Yes. Um, th- this add-on will, uh, will allow those plans to also cover preventative care services, so things like physicals and vaccines and cancer screenings and services like that. Okay. Um, other than that, there's also dental; vision; short-term disability; critical illness; accident coverage; life insurance; and identity protection. Uh, what's the life insurance one? Uh, it's a term life policy, \$20,000. Um, if y- if you were to unexpectedly pass away, whoever you name as the beneficiary for that plan would receive that ben- that, uh, that insurance benefit. Okay. Well, uh, can I call back up here in a little bit and set all of that up, if that's possible? Yeah, if you want. Um, we can email you an information packet that goes over Innovative's plans, uh- Yeah. ... that, those will kind of give you an idea of what all is available, examples of what they'll cover, and so on- Right. ... and so forth. Um, now, uh, can you just confirm, we have your email as devingerard17 at gmail.com? Yep, that's it. All right. So I'll go ahead and send this information packet on over to you. This is gonna come- All right. ... from info@benefitsinacard.com. If you don't see this in your inbox, just check your spam folder. Might have gotten filtered there. Um, just give this a read through, and then once you have an idea of what you want to enroll into, just give us a call back. Uh, as far as your deadline to make any decisions, let me take a look here. Looks like your deadline would be March 7th. So anytime- Okay. ... between now and March 7th. All righty. Thank you. No problem. Thanks again for calling, and have a wonderful day. Yep, you too. Bye-bye. Bye now.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card 000.

Speaker speaker_1: Hello, it's Devin Gerard. Uh, I had a text saying I, that I qualify now, and I was calling to see if I could set it up?

Speaker speaker_0: Okay. What staffing company do you work with?

Speaker speaker_1: Uh, Innovative Staff Solutions.

Speaker speaker_0: I'm sorry, your line's breaking up. I couldn't hear you.

Speaker speaker_1: Innovative Staff Solutions.

Speaker speaker_0: Okay. And the last four of your Social?

Speaker speaker_1: 4501.

Speaker speaker_0: All right, and your first and last name?

Speaker speaker_1: Devin Gerard.

Speaker speaker_0: Thank you. Mr. Gerard, could you verify your address and your date of birth for me?

Speaker speaker_1: 1011 East Park Street, and it's 051703.

Speaker speaker_0: And the rest of the address? I need the city, state, and ZIP code as well.

Speaker speaker_1: Oh. Taylorville, Illinois 62568.

Speaker speaker_0: Thank you. We have a phone number on file of 823-2085. Is that correct?

Speaker speaker_1: Yes, sir.

Speaker speaker_0: Okay. And did you have an idea of what kind of insurance benefits you wanted to enroll into?

Speaker speaker_1: Um, I was honestly calling to see which ones you guys had.

Speaker speaker_0: Okay. Uh, so, let's see here. Innovative has a couple different policies. Um, for their medical, they have four different plans. Um, they have the Insure P- uh, the Insure Plus plan, the Insure Plus Enhanced plan, which those plans will cover things like doctor's visits, hospital visits, uh, things like, um, prescriptions, and, uh, surgeries, emergency room, urgent care, those kind of services.

Speaker speaker_1: Okay.

Speaker speaker_0: Um, and then, and then there is an add-on for both of those plans called the, uh, the Stay Healthy plan, the MEC plan.

Speaker speaker_1: Yes.

Speaker speaker_0: Um, th- this add-on will, uh, will allow those plans to also cover preventative care services, so things like physicals and vaccines and cancer screenings and services like that.

Speaker speaker_1: Okay.

Speaker speaker_0: Um, other than that, there's also dental; vision; short-term disability; critical illness; accident coverage; life insurance; and identity protection.

Speaker speaker_1: Uh, what's the life insurance one?

Speaker speaker_0: Uh, it's a term life policy, \$20,000. Um, if y- if you were to unexpectedly pass away, whoever you name as the beneficiary for that plan would receive that ben- that, uh, that insurance benefit.

Speaker speaker_1: Okay. Well, uh, can I call back up here in a little bit and set all of that up, if that's possible?

Speaker speaker_0: Yeah, if you want. Um, we can email you an information packet that goes over Innovative's plans, uh-

Speaker speaker_1: Yeah.

Speaker speaker_0: ... that, those will kind of give you an idea of what all is available, examples of what they'll cover, and so on-

Speaker speaker_1: Right.

Speaker speaker_0: ... and so forth. Um, now, uh, can you just confirm, we have your email as devingerard17 at gmail.com?

Speaker speaker_1: Yep, that's it.

Speaker speaker_0: All right. So I'll go ahead and send this information packet on over to you. This is gonna come-

Speaker speaker_1: All right.

Speaker speaker_0: ... from info@benefitsinacard.com. If you don't see this in your inbox, just check your spam folder. Might have gotten filtered there. Um, just give this a read through, and then once you have an idea of what you want to enroll into, just give us a call back. Uh, as far as your deadline to make any decisions, let me take a look here. Looks like your deadline would be March 7th. So anytime-

Speaker speaker_1: Okay.

Speaker speaker_0: ... between now and March 7th.

Speaker speaker_1: All righty. Thank you.

Speaker speaker_0: No problem. Thanks again for calling, and have a wonderful day.

Speaker speaker_1: Yep, you too. Bye-bye.

Speaker speaker_0: Bye now.