

Transcript: Chris Sofield

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Allen Benefits ... Chris. How can I help you today? Hi. I'm calling, um, because I got a message for, um, from a part... from Partners. It said to enroll into benefits. Okay. So, that was probably just a, a communication stating that you were eligible to enroll in the health insurance benefits if you wished to do so. Um, as a new hire with Partners Personnel, you have 30 days from the date of your first paycheck to, uh, to be able to do that. Um, if you are looking to enroll in the insurance benefits, that's your timeframe to do so. If you do not want any health insurance from them, you can just ignore that text message. Um... So the insurance would just be like health insurance? Like, um, like if I needed to go to the doctor's? Correct, yes, for, it's for medical insurance. Um, also includes, like, uh, there's also options for, like, dental, vision, uh, things like that. Um, and, uh... Have you... Do you know, how do they go about, um... 'Cause, like, I have a girlfriend and she's pregnant, and I know, like, they give, like, the male, um, a little bit of time off work also. The- If it's not related to- ... You know, there's like a- ... actual health insurance, then we would have no information on that. That sounds like leave-type information which you'd need to speak with your employer about. Um, I am... Can I apply, or can I enroll for the benefits? For the health insurance benefits? Yes, you're a, you're eligible to enroll in any insurance benefits for the first 30 days after your first paycheck. Um, if you need information about what kind of insurance benefits are available, um, if you, if you want to provide me with an email address, I can send you an information packet that goes over the benefits available, how much, uh, what kind of services they'll cover, how much they'll cover, and how much is going to be taken out of your paycheck every week to pay for the premium. Um... Uh... Okay. Um... If I have, like, Medi-Cal, then I probably don't need that, right? I don't need to enroll? That's up to you. I can't make that decision for you or provide any sort of recommendation for that.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Allen Benefits ... Chris. How can I help you today?

Speaker speaker_2: Hi. I'm calling, um, because I got a message for, um, from a part... from Partners. It said to enroll into benefits.

Speaker speaker_1: Okay. So, that was probably just a, a communication stating that you were eligible to enroll in the health insurance benefits if you wished to do so. Um, as a new

hire with Partners Personnel, you have 30 days from the date of your first paycheck to, uh, to be able to do that. Um, if you are looking to enroll in the insurance benefits, that's your timeframe to do so. If you do not want any health insurance from them, you can just ignore that text message.

Speaker speaker_2: Um... So the insurance would just be like health insurance? Like, um, like if I needed to go to the doctor's?

Speaker speaker_1: Correct, yes, for, it's for medical insurance. Um, also includes, like, uh, there's also options for, like, dental, vision, uh, things like that.

Speaker speaker_2: Um, and, uh... Have you... Do you know, how do they go about, um... 'Cause, like, I have a girlfriend and she's pregnant, and I know, like, they give, like, the male, um, a little bit of time off work also. The-

Speaker speaker_1: If it's not related to-

Speaker speaker_2: ... You know, there's like a-

Speaker speaker_1: ... actual health insurance, then we would have no information on that. That sounds like leave-type information which you'd need to speak with your employer about.

Speaker speaker_2: Um, I am... Can I apply, or can I enroll for the benefits?

Speaker speaker_1: For the health insurance benefits? Yes, you're a, you're eligible to enroll in any insurance benefits for the first 30 days after your first paycheck. Um, if you need information about what kind of insurance benefits are available, um, if you, if you want to provide me with an email address, I can send you an information packet that goes over the benefits available, how much, uh, what kind of services they'll cover, how much they'll cover, and how much is going to be taken out of your paycheck every week to pay for the premium.

Speaker speaker_2: Um... Uh... Okay. Um... If I have, like, Medi-Cal, then I probably don't need that, right? I don't need to enroll?

Speaker speaker_1: That's up to you. I can't make that decision for you or provide any sort of recommendation for that.