

Transcript: Chris Sofield (deactivated)-5285615217197056-4939100359540736

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card. This is Chris. How can I help you today? Hi, Chris. I was calling to opt out of insurance today. Okay. What staffing company do you work with? Serge. And the last four of your Social? 7804. Thank you. Your first and last name? Molly Fitzpatrick. Okay. Are you a brand-new hire with Serge, Ms. Fitzpatrick? I am. Okay. The... Uh, in order to get you opted out of their automatic enrollment at this point, I will need to create a file on our system, as we do not already have one. In order to get that file, I am gonna need to get some more information from you. Starting with, I will need your full Social at this time. Okay. Um... All right. It is 302-86-7804. Thank you. Your current mailing address? PO Box 453, Mount Vernon, Ohio 43050. All right. Your date of birth? 9-1-81. And then a good phone number for you. Uh... 614-769-0078. Thank you. All right. That's your file created, and you opted out of automatic enrollment. You may receive a text message advising to get in contact with us regarding the automatic enrollment. But since you've already given us a call, you can just disregard that should you receive it, okay? All right. Wonderful. Thanks so much. You're welcome. Thanks for calling, and have a wonderful day. You too. Bye-bye. Bye now.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Card. This is Chris. How can I help you today?

Speaker speaker_2: Hi, Chris. I was calling to opt out of insurance today.

Speaker speaker_1: Okay. What staffing company do you work with?

Speaker speaker_2: Serge.

Speaker speaker_1: And the last four of your Social?

Speaker speaker_2: 7804.

Speaker speaker_1: Thank you. Your first and last name?

Speaker speaker_2: Molly Fitzpatrick.

Speaker speaker_1: Okay. Are you a brand-new hire with Serge, Ms. Fitzpatrick?

Speaker speaker_2: I am.

Speaker speaker_1: Okay. The... Uh, in order to get you opted out of their automatic enrollment at this point, I will need to create a file on our system, as we do not already have one. In order to get that file, I am gonna need to get some more information from you. Starting with, I will need your full Social at this time.

Speaker speaker_2: Okay. Um... All right. It is 302-86-7804.

Speaker speaker_1: Thank you. Your current mailing address?

Speaker speaker_2: PO Box 453, Mount Vernon, Ohio 43050.

Speaker speaker_1: All right. Your date of birth?

Speaker speaker_2: 9-1-81.

Speaker speaker_1: And then a good phone number for you.

Speaker speaker_2: Uh... 614-769-0078.

Speaker speaker_1: Thank you. All right. That's your file created, and you opted out of automatic enrollment. You may receive a text message advising to get in contact with us regarding the automatic enrollment. But since you've already given us a call, you can just disregard that should you receive it, okay?

Speaker speaker_2: All right. Wonderful. Thanks so much.

Speaker speaker_1: You're welcome. Thanks for calling, and have a wonderful day.

Speaker speaker_2: You too. Bye-bye.

Speaker speaker_1: Bye now.