

Transcript: Chris Sofield (deactivated)-5280056996839424-6604596993638400

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card. This is Chris. How can I help you today? Um, yeah, hi there. My name is Anaya Yuzon. Um, I work with Partners Personnel on a assignment. Um, I was just curious if you guys... if I qualify for benefits or not. Okay. Let me take a look at your file. What's the last four of your social? Uh, 5-7-4-9. Thank you. All right, Ms. Yuzon, could you verify your address and your date of birth for me? Yeah. My address is 7901 Chapman Place, Reno, Nevada 89506. Uh, my date of birth is May 26th, 1996. Thank you. We have a phone number on file for you at 530-575-8178. Is that correct? Uh, yeah. Yep. That's it. And an e- and an email of moonshadow3, and that's the word, not the number, um, at gmail.com? Yes, sir. Yep. Okay. Uh, showing that you are still currently eligible for insurance benefits through Partners Personnel. It looks like your eligibility window is open. Your deadline is not until January 29th. You have between now and... You have about two weeks to make any final decisions. Um, if you want, because you do have this time, I can send you an information packet via email that goes over all of the plans that Partners Personnel have to offer, give you information on what plans are available, what kinds of services they will cover, and the- and also include how much each plan will cost coming out of your check every week. Okay. Yeah. Could I please get that, please? Yeah, definitely. I'll send that on over to you. Just gives us a read-through. And then, um, once you decide if you want to enroll into anything, just give us a call back. We're here Monday through Friday, 8:00 AM to 8:00 PM Eastern. Um, and then any one of our representatives will be able to help you out. Okay? Okay. Thank you so much. No problem. For right now, was there anything else I could help with? Um, no. No, that was it. I'll just, uh, I'll call you guys back when I have a decision and stuff. But yeah, thank you. You're very welcome. Thanks again for calling and have a wonderful day. You too. Thank you. You're welcome. Bye now. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and a Card. This is Chris. How can I help you today?

Speaker speaker_2: Um, yeah, hi there. My name is Anaya Yuzon. Um, I work with Partners Personnel on a assignment. Um, I was just curious if you guys... if I qualify for benefits or not.

Speaker speaker_1: Okay. Let me take a look at your file. What's the last four of your social?

Speaker speaker_2: Uh, 5-7-4-9.

Speaker speaker_1: Thank you. All right, Ms. Yuzon, could you verify your address and your date of birth for me?

Speaker speaker_2: Yeah. My address is 7901 Chapman Place, Reno, Nevada 89506. Uh, my date of birth is May 26th, 1996.

Speaker speaker_1: Thank you. We have a phone number on file for you at 530-575-8178. Is that correct?

Speaker speaker_2: Uh, yeah. Yep. That's it.

Speaker speaker_1: And an e- and an email of moonshadow3, and that's the word, not the number, um, at gmail.com?

Speaker speaker_2: Yes, sir. Yep.

Speaker speaker_1: Okay. Uh, showing that you are still currently eligible for insurance benefits through Partners Personnel. It looks like your eligibility window is open. Your deadline is not until January 29th. You have between now and... You have about two weeks to make any final decisions. Um, if you want, because you do have this time, I can send you an information packet via email that goes over all of the plans that Partners Personnel have to offer, give you information on what plans are available, what kinds of services they will cover, and the- and also include how much each plan will cost coming out of your check every week.

Speaker speaker_2: Okay. Yeah. Could I please get that, please?

Speaker speaker_1: Yeah, definitely. I'll send that on over to you. Just gives us a read-through. And then, um, once you decide if you want to enroll into anything, just give us a call back. We're here Monday through Friday, 8:00 AM to 8:00 PM Eastern. Um, and then any one of our representatives will be able to help you out. Okay?

Speaker speaker_2: Okay. Thank you so much.

Speaker speaker_1: No problem. For right now, was there anything else I could help with?

Speaker speaker_2: Um, no. No, that was it. I'll just, uh, I'll call you guys back when I have a decision and stuff. But yeah, thank you.

Speaker speaker_1: You're very welcome. Thanks again for calling and have a wonderful day.

Speaker speaker_2: You too. Thank you.

Speaker speaker_1: You're welcome. Bye now.

Speaker speaker_2: Bye.