

Transcript: Chris Sofield (deactivated)-5180587956813824-6680526205534208

Full Transcript

You have called Benefits in a Card. This is Chris. How can I help you today? Yes, I got a missed call from you guys. Was there any sort of voice message or anything? Uh... I haven't checked yet, man, but, um... what's this about? So we're a plan administrator for health insurance benefits for staffing companies. If we were trying to get in contact with you, that's what that would be about. Do you work with a staffing company, sir? I do, with DTC. Okay. Um, so it could be that there was an issue with an enrollment form. It could be something like maybe you had asked us to give you a call regarding something related to your insurance. Um, without having a look at the file, I wouldn't...

Conversation Format

Speaker speaker_0: You have called Benefits in a Card. This is Chris. How can I help you today?

Speaker speaker_1: Yes, I got a missed call from you guys.

Speaker speaker_0: Was there any sort of voice message or anything?

Speaker speaker_1: Uh... I haven't checked yet, man, but, um... what's this about?

Speaker speaker_0: So we're a plan administrator for health insurance benefits for staffing companies. If we were trying to get in contact with you, that's what that would be about. Do you work with a staffing company, sir?

Speaker speaker_1: I do, with DTC.

Speaker speaker_0: Okay. Um, so it could be that there was an issue with an enrollment form. It could be something like maybe you had asked us to give you a call regarding something related to your insurance. Um, without having a look at the file, I wouldn't...