

Transcript: Chris Sofield (deactivated)-5155002410909696-6129432914083840

Full Transcript

Thank you for calling Benefits in a Card. This is Chris. How can I help you today? Yeah, I work for the Surge in Medina, Ohio and I need to cancel the, um, that insurance through you guys. I didn't want it at this time. Okay. What's the last four of your Social? Uh, 2809. Thank you. Your first and last name? Robert Broadsword. All right. There we go. Broadsword, could you verify your address and date of birth for me? 143 Darling Drive, Apartment B19, Wadsworth, Ohio 44281 and it's 6/12/77. Thank you. Phone on file we've got is 330-421-6372. Yes, sir. All right. Thank you for that. I've got you opted out of automatic enrollment and you're good to go. Was there anything else? No, sir. Thank you very much. No problem. Thanks again for calling and have a wonderful day. You too. Bye bye. Bye now.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. This is Chris. How can I help you today?

Speaker speaker_1: Yeah, I work for the Surge in Medina, Ohio and I need to cancel the, um, that insurance through you guys. I didn't want it at this time.

Speaker speaker_0: Okay. What's the last four of your Social?

Speaker speaker_1: Uh, 2809.

Speaker speaker_0: Thank you. Your first and last name?

Speaker speaker_1: Robert Broadsword.

Speaker speaker_0: All right. There we go. Broadsword, could you verify your address and date of birth for me?

Speaker speaker_1: 143 Darling Drive, Apartment B19, Wadsworth, Ohio 44281 and it's 6/12/77.

Speaker speaker_0: Thank you. Phone on file we've got is 330-421-6372.

Speaker speaker_1: Yes, sir.

Speaker speaker_0: All right. Thank you for that. I've got you opted out of automatic enrollment and you're good to go. Was there anything else?

Speaker speaker_1: No, sir. Thank you very much.

Speaker speaker_0: No problem. Thanks again for calling and have a wonderful day.

Speaker speaker_1: You too. Bye bye.

Speaker speaker_0: Bye now.