## Transcript: Chris Sofield (deactivated)-5088001860780032-6676392234663936

## **Full Transcript**

Forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon. This message is for Terrance Winston. This is Chris with Benefits and a Card calling on behalf of MAU, calling regarding a second enrollment form that we had received. Um, you had, uh, enrolled in-- you had stated you wanted both levels of the Stay Healthy Plan, however, you were only allowed one level of this plan. Uh, we need you to get in contact with us to verify which pl- uh, which level of this policy you want to enroll into. If you could, please get in contact with us as soon as possible. Um, we can be reached at 844-886-5373, Monday through Friday, 8:00 AM to 8:00 PM Eastern. You have until Wednesday, November 27th to contact us. Until we hear from you, uh, you will be enrolled into the lower level of the two plans. If you wish for the higher level plan, um, again, get in contact with us before Wednesday, November 27th. Thank you. Have a good day.

## **Conversation Format**

Speaker speaker\_0: Forwarded to voicemail.

Speaker speaker\_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_2: Good afternoon. This message is for Terrance Winston. This is Chris with Benefits and a Card calling on behalf of MAU, calling regarding a second enrollment form that we had received. Um, you had, uh, enrolled in-- you had stated you wanted both levels of the Stay Healthy Plan, however, you were only allowed one level of this plan. Uh, we need you to get in contact with us to verify which pl- uh, which level of this policy you want to enroll into. If you could, please get in contact with us as soon as possible. Um, we can be reached at 844-886-5373, Monday through Friday, 8:00 AM to 8:00 PM Eastern. You have until Wednesday, November 27th to contact us. Until we hear from you, uh, you will be enrolled into the lower level of the two plans. If you wish for the higher level plan, um, again, get in contact with us before Wednesday, November 27th. Thank you. Have a good day.