

Transcript: Chris Sofield (deactivated)-5083587020111872-4621377739210752

Full Transcript

Thank you for calling Benefits in a Card. This is Chris. How can I help you today? Hi. I was calling to see, um, could y'all send me a, a, a paper policy showing is it hold or is it short or long term for my life insurance? Your life insurance is a term life policy. Are you talking about sh- disability? Yes. Like, is it like long term policy or short term? It's, it's a... Uh, disability is going to be short term disability. We don't even offer long term disability. Okay, so short term. Um, could y'all be able to send me a paper then or y'all not- Uh, the only thing I'd be able to send is an- is like an information guide for your staffing company's entire benefits package, which just shows that short term disability is an option. But if you need something specifically relating to your short term disability benefits itself, you need to get in touch with American Public Life, uh, regarding that. They're the ones who actually handle the policy. Let me know when you're ready and I can give you their phone number. Okay. I'm ready. Okay, so the number for American Public Life is 800-256-8606. Okay. You said 800-256-8606? Yes, ma'am. Okay. Thank you. You're welcome. Thanks for calling and have a good day.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. This is Chris. How can I help you today?

Speaker speaker_1: Hi. I was calling to see, um, could y'all send me a, a, a paper policy showing is it hold or is it short or long term for my life insurance?

Speaker speaker_0: Your life insurance is a term life policy. Are you talking about sh-disability?

Speaker speaker_1: Yes. Like, is it like long term policy or short term?

Speaker speaker_0: It's, it's a... Uh, disability is going to be short term disability. We don't even offer long term disability.

Speaker speaker_1: Okay, so short term. Um, could y'all be able to send me a paper then or y'all not-

Speaker speaker_0: Uh, the only thing I'd be able to send is an- is like an information guide for your staffing company's entire benefits package, which just shows that short term disability is an option. But if you need something specifically relating to your short term disability benefits itself, you need to get in touch with American Public Life, uh, regarding that. They're

the ones who actually handle the policy. Let me know when you're ready and I can give you their phone number.

Speaker speaker_1: Okay. I'm ready.

Speaker speaker_0: Okay, so the number for American Public Life is 800-256-8606.

Speaker speaker_1: Okay. You said 800-256-8606?

Speaker speaker_0: Yes, ma'am.

Speaker speaker_1: Okay. Thank you.

Speaker speaker_0: You're welcome. Thanks for calling and have a good day.