

Transcript: Chris Sofield

(deactivated)-5069781690793984-5226083805085696

Full Transcript

Thank you for calling Benefits in a Card, this is Chris. How can I help you? Um, yeah, um, I've got benefits through the, uh, temp service I'm working at, and they... I was needing a card but I haven't received it yet 'cause I'm going to the doctor this morning. Okay. And what staffing company do you work with? Work Source. And the last four of your Social? 9377. Okay. Your first and last name? Samuel Blackburn. Thank you. Mr. Blackburn, could you verify your address and your date of birth for me? Uh, 301 Southeast Street, Fort Smith, Arkansas 72901. Phone number is 479-492-1226. Uh, your date of birth, sir? January 2nd, 1978. Thank you. All right, and then we have an email on file for you at samuelgblackburn@gmail.com. That's correct. One moment. All right. So yeah, you, um, your policy only became effective two days ago on Monday. Uh, so that would be why you haven't gotten any ID cards yet. It just simply hasn't been enough time. Um, but I should be able to pull up co- a copy of the ID card to y- uh, to email it out to you. Let me see if I can get that pulled up. Okay, so it does look like that, that ID card is available, uh, digitally so I'll go ahead and email that on over to you. Uh, this email will be coming from info@benefitsinacard.com, so you won't see this in your inbox. Excuse me. Uh, just check your s- uh, just check your spam folder. It may have gotten filtered there. Um, you should be getting this in just a couple of minutes here, okay? Okay, cool. Thank you. All right. No problem. Anything else? No, that's it. All right, thanks again for calling. And have a good day. All right. You too. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card, this is Chris. How can I help you?

Speaker speaker_1: Um, yeah, um, I've got benefits through the, uh, temp service I'm working at, and they... I was needing a card but I haven't received it yet 'cause I'm going to the doctor this morning.

Speaker speaker_0: Okay. And what staffing company do you work with?

Speaker speaker_1: Work Source.

Speaker speaker_0: And the last four of your Social?

Speaker speaker_1: 9377.

Speaker speaker_0: Okay. Your first and last name?

Speaker speaker_1: Samuel Blackburn.

Speaker speaker_0: Thank you. Mr. Blackburn, could you verify your address and your date of birth for me?

Speaker speaker_1: Uh, 301 Southeast Street, Fort Smith, Arkansas 72901. Phone number is 479-492-1226.

Speaker speaker_0: Uh, your date of birth, sir?

Speaker speaker_1: January 2nd, 1978.

Speaker speaker_0: Thank you. All right, and then we have an email on file for you at samuelgblackburn@gmail.com.

Speaker speaker_1: That's correct.

Speaker speaker_0: One moment. All right. So yeah, you, um, your policy only became effective two days ago on Monday. Uh, so that would be why you haven't gotten any ID cards yet. It just simply hasn't been enough time. Um, but I should be able to pull up co- a copy of the ID card to y- uh, to email it out to you. Let me see if I can get that pulled up. Okay, so it does look like that, that ID card is available, uh, digitally so I'll go ahead and email that on over to you. Uh, this email will be coming from info@benefitsinacard.com, so you won't see this in your inbox. Excuse me. Uh, just check your s- uh, just check your spam folder. It may have gotten filtered there. Um, you should be getting this in just a couple of minutes here, okay?

Speaker speaker_1: Okay, cool. Thank you.

Speaker speaker_0: All right. No problem. Anything else?

Speaker speaker_1: No, that's it.

Speaker speaker_0: All right, thanks again for calling. And have a good day.

Speaker speaker_1: All right. You too. Bye-bye.

Speaker speaker_0: Bye.