

## **Transcript: Chris Sofield (deactivated)-4846016962445312-5189707371593728**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling card. This is Chris. How can I help you today? I just got a text message about a missed payroll deduction. Okay. Uh, so, we are a plan administrator for health insurance benefits for staffing companies. Uh, do you work with a staffing company there? Um... I... Can you tell me what staffing company? We work with about 40 different staffing companies. Um- It's for Bluebird, but I don't have health insurance with them. I declined. Okay. Then it's possible that your number was just accidentally put down as someone else's, uh, that... And it was in our system. You can just ignore any text message. Reply "STOP" to opt out of any future contact. Okay, thank you so much. Yes, ma'am. Have a good day.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling card. This is Chris. How can I help you today?

Speaker speaker\_2: I just got a text message about a missed payroll deduction.

Speaker speaker\_1: Okay. Uh, so, we are a plan administrator for health insurance benefits for staffing companies. Uh, do you work with a staffing company there?

Speaker speaker\_2: Um... I... Can you tell me what staffing company?

Speaker speaker\_1: We work with about 40 different staffing companies. Um-

Speaker speaker\_2: It's for Bluebird, but I don't have health insurance with them. I declined.

Speaker speaker\_1: Okay. Then it's possible that your number was just accidentally put down as someone else's, uh, that... And it was in our system. You can just ignore any text message. Reply "STOP" to opt out of any future contact.

Speaker speaker\_2: Okay, thank you so much.

Speaker speaker\_1: Yes, ma'am. Have a good day.