

Transcript: Chris Sofield

(deactivated)-4831117277872128-5339102722867200

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card. This is Chris. How can I help you today? Uh, that this number w- um, from a text. Okay. What does the text say, sir? It says, uh, "Congratulation in being a HG Staffing." Um, I don't know. It- it's just, uh, congratu- congratulating and gave me this number to call for... I don't know, the benefits and the card or something like that. Okay. So, so, we're the plan administrator for health insurance benefits for HG Staffing. So, it might have been letting you know that you're eligible for those. Um, if you don't want any health insurance from them, you can just disregard it. I can just what? I- if you don't want any health insurance from them, you can just ignore the text message. All right. Okay, thank you. You're welcome. Have a good day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and a Card. This is Chris. How can I help you today?

Speaker speaker_2: Uh, that this number w- um, from a text.

Speaker speaker_1: Okay. What does the text say, sir?

Speaker speaker_2: It says, uh, "Congratulation in being a HG Staffing." Um, I don't know. It- it's just, uh, congratu- congratulating and gave me this number to call for... I don't know, the benefits and the card or something like that.

Speaker speaker_1: Okay. So, so, we're the plan administrator for health insurance benefits for HG Staffing. So, it might have been letting you know that you're eligible for those. Um, if you don't want any health insurance from them, you can just disregard it.

Speaker speaker_2: I can just what?

Speaker speaker_1: I- if you don't want any health insurance from them, you can just ignore the text message.

Speaker speaker_2: All right. Okay, thank you.

Speaker speaker_1: You're welcome. Have a good day.