

Transcript: Chris Sofield

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Full Transcript

... to be fresh, bitch. I was- , this is Chris. How can I help you today? Hey, how are you doing? Um, I'm trying to, uh, figure out what's my, uh... if my insurance has kicked in yet and what's the credentials on it so I can go to the doctor. Okay, uh, one moment. What staffing company do you work with? MAU. And the last four of your Social? Uh, 7055. All right, thank you. Your first and last name? Jacob White. Mr. White, could you verify your address and your date of birth for me, please? 122 Barnett Circle, 7/7/2004. Okay. That is not the address that we have on file and I also need- Y'all have a- ... the full address. 726. That one y'all want, that was in there. Oh, no, that was. It was? What was in there? I'm sorry, I was talking to the mailman that walked out here getting mail. Um, you said my, uh, that I didn't get you the right address? Yeah, that's... Uh, the address that you stated is not the one that we have on file and I also need the full address. I need the city, state and zip too. This is these two. Yeah, I don't want that. Yeah, these aren't u- these aren't us on... These are Okay. ... two points of the... This person don't live here no way. It's just, uh, Tanisha Elrod, Jacob White and, uh, a Lexi Smith and a Zacarious, uh, Thurman. Okay. I appreciate it, man. See you. You're blessed. And, uh, it's 1... 726 Mountain View Road. That should be the right address. And the rest of it? I need the city, state and zip code too, sir. Oh, I'm, uh... It is, uh, 29626 is the zip, um, and it is, uh, Anderson, South Carolina. Thank you. We have a phone number- All right. ... on file for you, 864-417-1966. Is that correct? Yes, sir. All right. Now, I'm showing that you're not currently enrolled into any insurance benefits. In fact, the only enrollment form that we have on file, you s- you declined all insurance. Oh, I did? Yes, sir. Shoot. Um, is there any way I can change that? You are still within your window to be, uh, to be able to enroll in the insurance. Um, did you have an idea of what you wanted to enroll into or did you need information on what was available? Um, I need a little bit of information on what's available. Okay. Um, let me take a look at something here. Just want to confirm. All right. So, you've got until March 7th, so you've got about two more weeks of your window to be able to enroll into anything. Um, so what I can do for you, I can email you an information packet that goes over the plans that MAU offers. Gives you an idea of what all plans are available, what kind of coverages you can get and as well as how much is gonna c- come out of your paycheck every week for the insurance premiums. Uh, can you just confirm, we have your email on file as gdaddypurp69@gmail.com? Yes, sir. All right. I'll go ahead and send this email on over to you. This is coming from info@benefitsandacard.com. If you don't see this in your inbox, just check your spam folder. It might have gotten filtered there. Uh, just give that a read through and then give us a call back, uh, before, before we close on March 7th and we'll be able to go ahead and get you enrolled into any insurance, okay? Okay. Sounds good. Thank you. No problem. Anything else right now? Uh, no sir. All right. Thanks again for calling and have a wonderful day. Yes, sir. You have a blessing. All right. Bye now. Yeah.

Conversation Format

Speaker speaker_0: ... to be fresh, bitch. I was-

Speaker speaker_1: , this is Chris. How can I help you today?

Speaker speaker_2: Hey, how are you doing? Um, I'm trying to, uh, figure out what's my, uh... if my insurance has kicked in yet and what's the credentials on it so I can go to the doctor.

Speaker speaker_1: Okay, uh, one moment. What staffing company do you work with?

Speaker speaker_2: MAU.

Speaker speaker_1: And the last four of your Social?

Speaker speaker_2: Uh, 7055.

Speaker speaker_1: All right, thank you. Your first and last name?

Speaker speaker_2: Jacob White.

Speaker speaker_1: Mr. White, could you verify your address and your date of birth for me, please?

Speaker speaker_2: 122 Barnett Circle, 7/7/2004.

Speaker speaker_1: Okay. That is not the address that we have on file and I also need-

Speaker speaker_2: Y'all have a-

Speaker speaker_1: ... the full address.

Speaker speaker_2: 726.

Speaker speaker_0: That one y'all want, that was in there.

Speaker speaker_2: Oh, no, that was.

Speaker speaker_0: It was?

Speaker speaker_2: What was in there? I'm sorry, I was talking to the mailman that walked out here getting mail. Um, you said my, uh, that I didn't get you the right address?

Speaker speaker_1: Yeah, that's... Uh, the address that you stated is not the one that we have on file and I also need the full address. I need the city, state and zip too.

Speaker speaker_0: This is these two. Yeah, I don't want that.

Speaker speaker_2: Yeah, these aren't u- these aren't us on... These are

Speaker speaker_3: Okay.

Speaker speaker_2: ... two points of the... This person don't live here no way. It's just, uh, Tanisha Elrod, Jacob White and, uh, a Lexi Smith and a Zacarious, uh, Thurman.

Speaker speaker_3: Okay.

Speaker speaker_2: I appreciate it, man.

Speaker speaker_0: See you.

Speaker speaker_2: You're blessed. And, uh, it's 1... 726 Mountain View Road. That should be the right address.

Speaker speaker_1: And the rest of it? I need the city, state and zip code too, sir.

Speaker speaker_2: Oh, I'm, uh... It is, uh, 29626 is the zip, um, and it is, uh, Anderson, South Carolina.

Speaker speaker_1: Thank you. We have a phone number-

Speaker speaker_2: All right.

Speaker speaker_1: ... on file for you, 864-417-1966. Is that correct?

Speaker speaker_2: Yes, sir.

Speaker speaker_1: All right. Now, I'm showing that you're not currently enrolled into any insurance benefits. In fact, the only enrollment form that we have on file, you s- you declined all insurance.

Speaker speaker_2: Oh, I did?

Speaker speaker_1: Yes, sir.

Speaker speaker_2: Shoot. Um, is there any way I can change that?

Speaker speaker_1: You are still within your window to be, uh, to be able to enroll in the insurance. Um, did you have an idea of what you wanted to enroll into or did you need information on what was available?

Speaker speaker_2: Um, I need a little bit of information on what's available.

Speaker speaker_1: Okay. Um, let me take a look at something here. Just want to confirm. All right. So, you've got until March 7th, so you've got about two more weeks of your window to be able to enroll into anything. Um, so what I can do for you, I can email you an information packet that goes over the plans that MAU offers. Gives you an idea of what all plans are available, what kind of coverages you can get and as well as how much is gonna c- come out of your paycheck every week for the insurance premiums. Uh, can you just confirm, we have your email on file as gdaddypurp69@gmail.com?

Speaker speaker_2: Yes, sir.

Speaker speaker_1: All right. I'll go ahead and send this email on over to you. This is coming from info@benefitsandacard.com. If you don't see this in your inbox, just check your spam

folder. It might have gotten filtered there. Uh, just give that a read through and then give us a call back, uh, before, before we close on March 7th and we'll be able to go ahead and get you enrolled into any insurance, okay?

Speaker speaker_2: Okay. Sounds good. Thank you.

Speaker speaker_1: No problem. Anything else right now?

Speaker speaker_2: Uh, no sir.

Speaker speaker_1: All right. Thanks again for calling and have a wonderful day.

Speaker speaker_2: Yes, sir. You have a blessing.

Speaker speaker_1: All right. Bye now.

Speaker speaker_0: Yeah.