

## **Transcript: Chris Sofield**

**(deactivated)-4689712171761664-4542096259727360**

### **Full Transcript**

The email subscriber at 440-313-0839 is currently unavailable. Please leave a message. Hi, good afternoon. This message is for Island Sherbaugh. This is Chris with Benefits on a Card calling on behalf of ManCan, calling regarding a voicemail that you left with us, uh, yesterday over the weekend. Um, or sorry... looks like yesterday, on Monday, sorry. Um, so let's see here. Looking at your, uh... looking at your file, uh, it does not look like you're currently eligible to enroll into any inf- uh, any insurance at this time. Our system shows that the only hire date on file is from May of 2023 and we have nothing more recent than that. Uh, so you will need to give us a call so we can verify any eligibility for insurance benefits. Additionally, your file does not have your date of birth on it and that is required to enroll in anything. Um, please give us a call back. We can be reached at 800-497-4856. We are open Monday through Friday, 8:00 AM to 8:00 PM Eastern. Until we hear back from you, um, we will have to proceed with just, uh, you being ineligible for any insurance at this time. So just, again give us, give us a call as soon as you can so we can go ahead and try to, uh, review this to make sure that you are eligible for insurance. Thank you and have a wonderful day.

### **Conversation Format**

Speaker speaker\_0: The email subscriber at 440-313-0839 is currently unavailable. Please leave a message.

Speaker speaker\_1: Hi, good afternoon. This message is for Island Sherbaugh. This is Chris with Benefits on a Card calling on behalf of ManCan, calling regarding a voicemail that you left with us, uh, yesterday over the weekend. Um, or sorry... looks like yesterday, on Monday, sorry. Um, so let's see here. Looking at your, uh... looking at your file, uh, it does not look like you're currently eligible to enroll into any inf- uh, any insurance at this time. Our system shows that the only hire date on file is from May of 2023 and we have nothing more recent than that. Uh, so you will need to give us a call so we can verify any eligibility for insurance benefits. Additionally, your file does not have your date of birth on it and that is required to enroll in anything. Um, please give us a call back. We can be reached at 800-497-4856. We are open Monday through Friday, 8:00 AM to 8:00 PM Eastern. Until we hear back from you, um, we will have to proceed with just, uh, you being ineligible for any insurance at this time. So just, again give us, give us a call as soon as you can so we can go ahead and try to, uh, review this to make sure that you are eligible for insurance. Thank you and have a wonderful day.