

## **Transcript: Chris Sofield (deactivated)-4670408022605824-6191960316755968**

### **Full Transcript**

Thank you for calling Benefits on a Card, this is Chris. How can I help you today? Uh, hi. Uh, I'm working at PMC, uh, Home Depot's, uh, distribution, I think, center, and then I was trying to inform you about, um, uh, about my taxes. I don't... I saw I'm not paying 500 on the state, I don't know why. Okay. Mm-hmm. I'm not sure who you're trying to contact, but I don't think we're the right people. We're a plan administrator for health insurance benefits for, for staffing companies. No, uh, I mean, because I, I work under personal right? So, I'm trying to report that I need to be deducted my taxes. Okay. So again, we handle health insurance benefits, sir. We don't handle anything relating to tax deductions or anything like that. You need to contact your employer. Oh, okay. Okay, thank you s- Have a good day.

### **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits on a Card, this is Chris. How can I help you today?

Speaker speaker\_1: Uh, hi. Uh, I'm working at PMC, uh, Home Depot's, uh, distribution, I think, center, and then I was trying to inform you about, um, uh, about my taxes. I don't... I saw I'm not paying 500 on the state, I don't know why.

Speaker speaker\_0: Okay.

Speaker speaker\_1: Mm-hmm.

Speaker speaker\_0: I'm not sure who you're trying to contact, but I don't think we're the right people. We're a plan administrator for health insurance benefits for, for staffing companies.

Speaker speaker\_1: No, uh, I mean, because I, I work under personal right? So, I'm trying to report that I need to be deducted my taxes.

Speaker speaker\_0: Okay. So again, we handle health insurance benefits, sir. We don't handle anything relating to tax deductions or anything like that. You need to contact your employer.

Speaker speaker\_1: Oh, okay. Okay, thank you s-

Speaker speaker\_0: Have a good day.