

## **Transcript: Chris Sofield (deactivated)-4660662845620224-6262560891650048**

### **Full Transcript**

Thank you for calling Benefits on a Card. This is Chris. How can I help you today? Hi. Uh, my name is Moosa Moosa Kah, and I'm... And, uh, I work for the sp- agency, sir. They gave me a number to call to cancel my health insurance. Okay. What, uh, what's the last four of your Social so I can locate your file, sir? Uh, 5846. All right. And what's your last name again, sir? Last name K-A, Kah. Kah. All right, Mr. Kah. Could you verify your address and your date of birth for me? The address is 728 Countryside Ln., Apt. 7, Sidney, OH 45365. And then your, uh, date of birth? November 10th, 1986. Thank you. And then we have a phone number on file for you at 622-9360? Yes. All right. I have you opted out of the automatic enrollment. You're good to go. Was there anything else I could help you with? Um, that's it. Thank you. You're welcome. Thanks for calling, and have a good day.

### **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits on a Card. This is Chris. How can I help you today?

Speaker speaker\_1: Hi. Uh, my name is Moosa Moosa Kah, and I'm... And, uh, I work for the sp- agency, sir. They gave me a number to call to cancel my health insurance.

Speaker speaker\_0: Okay. What, uh, what's the last four of your Social so I can locate your file, sir?

Speaker speaker\_1: Uh, 5846.

Speaker speaker\_0: All right. And what's your last name again, sir?

Speaker speaker\_1: Last name K-A, Kah.

Speaker speaker\_0: Kah. All right, Mr. Kah. Could you verify your address and your date of birth for me?

Speaker speaker\_1: The address is 728 Countryside Ln., Apt. 7, Sidney, OH 45365.

Speaker speaker\_0: And then your, uh, date of birth?

Speaker speaker\_1: November 10th, 1986.

Speaker speaker\_0: Thank you. And then we have a phone number on file for you at 622-9360?

Speaker speaker\_1: Yes.

Speaker speaker\_0: All right. I have you opted out of the automatic enrollment. You're good to go. Was there anything else I could help you with?

Speaker speaker\_1: Um, that's it. Thank you.

Speaker speaker\_0: You're welcome. Thanks for calling, and have a good day.