

Transcript: Chris Sofield (deactivated)-4652407193026560-6587518831509504

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card, this is Chris. How can I help you today? Yes, Chris. I was callin' 'cause I wanted to make sure, like, um, I didn't get that benefit. Okay. What staffing company are you with? Serge. And last four of your social? It's six, five, four, nine. And your first and last name? Is Valerie Bargo. All right, Ms. Bargo. Could you verify your address and date of birth for me please? It is 7821 County Road 40 in Galion, Ohio, 44833, and my birthday is, uh, February 14th, 1983. Thank you. Phone number we have is 567-303-1893. Is that correct? Yes. All right, I have you opted out of automatic enrollment. You're good to go. Anything else? Nope, that's it. All right, thanks again for calling and have a wonderful day. You too. Bye. Bye now.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and a Card, this is Chris. How can I help you today?

Speaker speaker_2: Yes, Chris. I was callin' 'cause I wanted to make sure, like, um, I didn't get that benefit.

Speaker speaker_1: Okay. What staffing company are you with?

Speaker speaker_2: Serge.

Speaker speaker_1: And last four of your social?

Speaker speaker_2: It's six, five, four, nine.

Speaker speaker_1: And your first and last name?

Speaker speaker_2: Is Valerie Bargo.

Speaker speaker_1: All right, Ms. Bargo. Could you verify your address and date of birth for me please?

Speaker speaker_2: It is 7821 County Road 40 in Galion, Ohio, 44833, and my birthday is, uh, February 14th, 1983.

Speaker speaker_1: Thank you. Phone number we have is 567-303-1893. Is that correct?

Speaker speaker_2: Yes.

Speaker speaker_1: All right, I have you opted out of automatic enrollment. You're good to go. Anything else?

Speaker speaker_2: Nope, that's it.

Speaker speaker_1: All right, thanks again for calling and have a wonderful day.

Speaker speaker_2: You too. Bye.

Speaker speaker_1: Bye now.