

Transcript: Chris Sofield (deactivated)-4520453512577024-5045547137712128

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card. This is Chris. How can I help you today? Uh, yes, sir. I just started this new job and I'm trying to see if my insurance is active. Okay. What staffing company are you with? Uh, Priority Personnel. And the last four of your Social? Three three one seven. And your first and last name? April Bailey. Thank you, Miss Bailey. Could you verify your address and your date of birth for me? Uh, 1439 Barnes Drive, Apartment 2202, Seguin, Texas 78155. And date of birth is 3/17/93. Thank you. So the phone number I've got is 830-386-9275. Is that correct? Yes, sir. All right. Uh, let's see here. Looks like, based on what I can tell, your coverage became active as of yesterday, so you should be getting an ID card in the next week or two. Okay. Thank you so much. No problem. Anything else? Uh, no, sir. All right. Thanks again for calling and have a wonderful day. Thank you. You, too. Bye-bye. Bye now.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Card. This is Chris. How can I help you today?

Speaker speaker_2: Uh, yes, sir. I just started this new job and I'm trying to see if my insurance is active.

Speaker speaker_1: Okay. What staffing company are you with?

Speaker speaker_2: Uh, Priority Personnel.

Speaker speaker_1: And the last four of your Social?

Speaker speaker_2: Three three one seven.

Speaker speaker_1: And your first and last name?

Speaker speaker_2: April Bailey.

Speaker speaker_1: Thank you, Miss Bailey. Could you verify your address and your date of birth for me?

Speaker speaker_2: Uh, 1439 Barnes Drive, Apartment 2202, Seguin, Texas 78155. And date of birth is 3/17/93.

Speaker speaker_1: Thank you. So the phone number I've got is 830-386-9275. Is that correct?

Speaker speaker_2: Yes, sir.

Speaker speaker_1: All right. Uh, let's see here. Looks like, based on what I can tell, your coverage became active as of yesterday, so you should be getting an ID card in the next week or two.

Speaker speaker_2: Okay. Thank you so much.

Speaker speaker_1: No problem. Anything else?

Speaker speaker_2: Uh, no, sir.

Speaker speaker_1: All right. Thanks again for calling and have a wonderful day.

Speaker speaker_2: Thank you. You, too. Bye-bye.

Speaker speaker_1: Bye now.