

Transcript: Chris Sofield

(deactivated)-4514959842394112-5562815630065664

Full Transcript

Hello? So could you call me... Hello? Chris, how can I help you today? Uh, this is Troy White. I'm wanting to call and cancel any benefits. Okay. What staffing company do you have to work with? Uh, I'm through Surge but I'm at Marathon. So the staffing company is Surge? Yes, sir. Okay. And the last four of your social? 4075. Thank you. One moment. Mr. White, could you verify your address and date of birth for me please? Uh, 3485 Liberty Church Road, Kennedy, Alabama, and my date of birth is 10/16/1990. Thank you. I have a phone number on file of 205-712-4199. Is that correct? That's it. All right. I have you opted out of automatic enrollment. You're good to go. Anything else? That's it, buddy. Thank you. You're welcome. Thanks for calling and have a good day. Yes, sir. All right, bye now.

Conversation Format

Speaker speaker_0: Hello?

Speaker speaker_1: So could you call me...

Speaker speaker_0: Hello?

Speaker speaker_1: Chris, how can I help you today?

Speaker speaker_0: Uh, this is Troy White. I'm wanting to call and cancel any benefits.

Speaker speaker_1: Okay. What staffing company do you have to work with?

Speaker speaker_0: Uh, I'm through Surge but I'm at Marathon.

Speaker speaker_1: So the staffing company is Surge?

Speaker speaker_0: Yes, sir.

Speaker speaker_1: Okay. And the last four of your social?

Speaker speaker_0: 4075.

Speaker speaker_1: Thank you. One moment. Mr. White, could you verify your address and date of birth for me please?

Speaker speaker_0: Uh, 3485 Liberty Church Road, Kennedy, Alabama, and my date of birth is 10/16/1990.

Speaker speaker_1: Thank you. I have a phone number on file of 205-712-4199. Is that correct?

Speaker speaker_0: That's it.

Speaker speaker_1: All right. I have you opted out of automatic enrollment. You're good to go. Anything else?

Speaker speaker_0: That's it, buddy. Thank you.

Speaker speaker_1: You're welcome. Thanks for calling and have a good day.

Speaker speaker_0: Yes, sir.

Speaker speaker_1: All right, bye now.